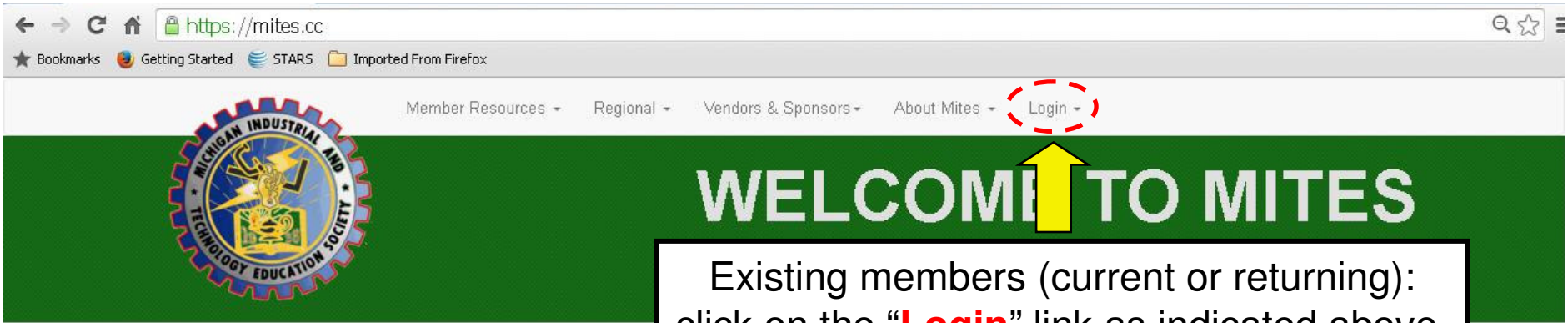


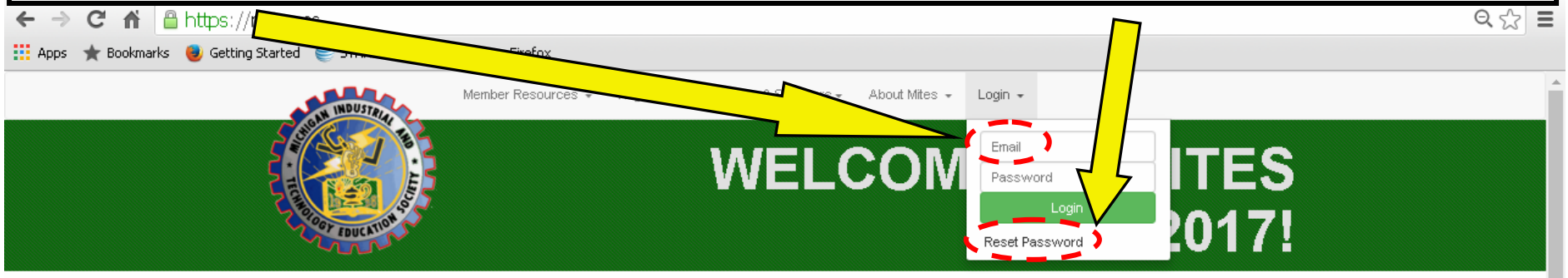
Getting started: Existing Members

Experiencing difficulty with password reset



Existing members (current or returning):
click on the “**Login**” link as indicated above.

In the “**Login**” drop-box you will be able to enter your valid username and password to access your member account. Your username is your “**Email**” address. If you require a password reset, click on “**Reset Password**” as indicated below (*see page 2*).




**If never before registered for MITES: go back to the homepage in the “*Guides and Troubleshooting*” section click on “*New Member Registration.*”

EXISTING MEMBERS: PASSWORD RESET

← → ↻ 🏠 🔒 https://mites.cc/auth/password/reset 🔍 ☆ ☰

Apps ★ Bookmarks 🌐 Getting Started 🌐 STARS 📁 Imported From Firefox

Member Resources ▾ Regional ▾ Vendors & Sponsors ▾ About Mites ▾ Login ▾

 **WELCOME TO MITES**
2017!

FIND, EXPLORE AND SHARE THE MITES EXPERIENCE

STATUS LINE → Password sent successfully.

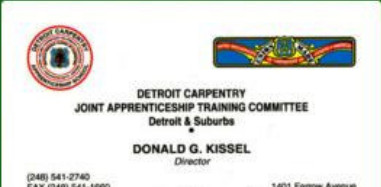
RESET PASSWORD

anyemail@noemail.com

Reset Password

Valid Email Address

Reset password button

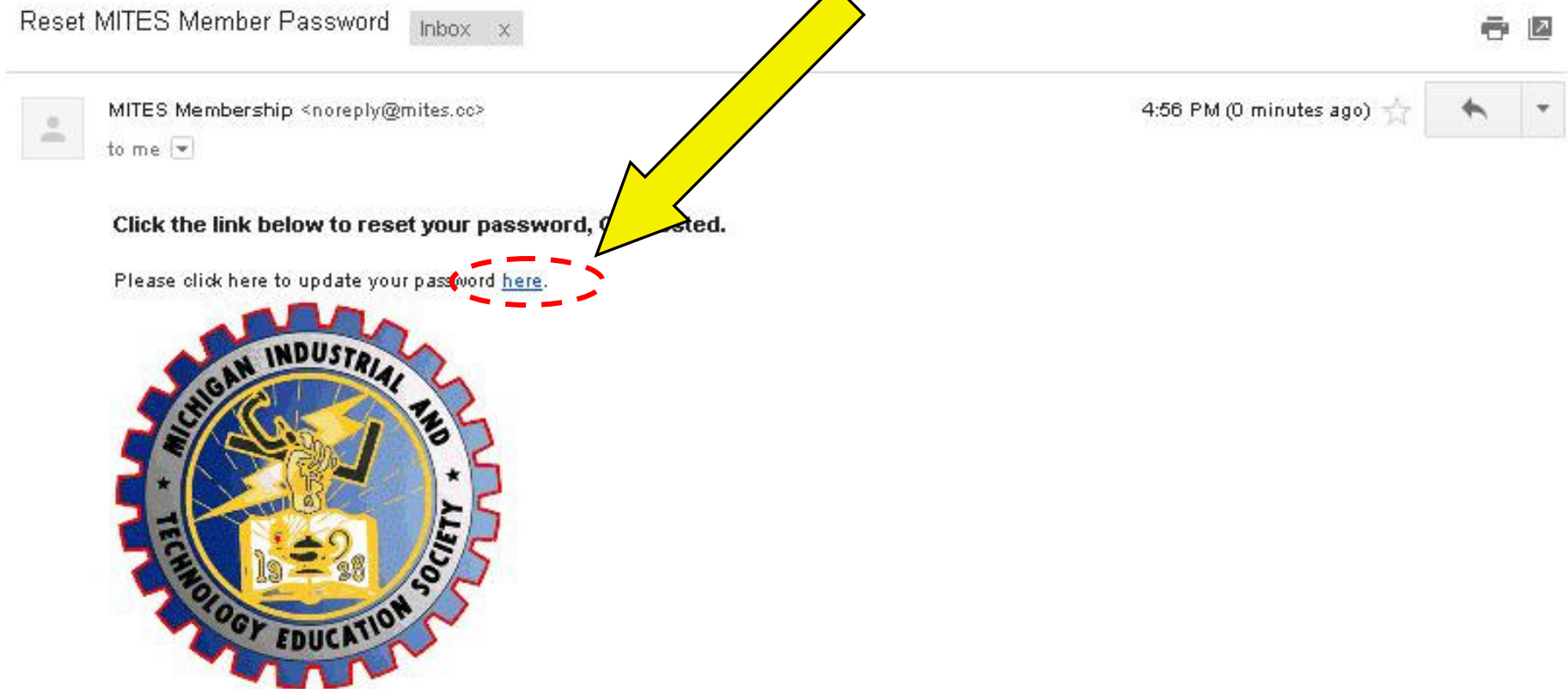


In the “**Reset Password**” page, enter your email address last used associated with your member profile. Then click on the “**Reset Password**” button. If the email address is recognized, you will see the green text “**Password sent successfully.**” appear in the status line. An unrecognized email address will return the red text “**An error occurred sending password.**” in the status line. If you received red text, go back to the homepage and in the “*Guides and Troubleshooting*” section. Follow the “*Simultaneous Username and Password Updates*” guide. Note: The status line appears briefly and then fades away, so you will quickly need to be looking for it.

**Continued on
page 3**

EXISTING MEMBERS: PASSWORD RESET (cont.)

To reset your password, click on the “**here**” link in the email sent to you



****Note: If you cannot find the email sent to the username email address, check your Spam, Junk, or other subfolders of your email, as it may have been filtered to one of those email folder types****

***Continued on
page 4***

If you are unsuccessful with using the password reset process, please contact the Membership Chairperson at mitesmembership@gmail.com

EXISTING MEMBERS: PASSWORD RESET (cont.)

From the email you received, the **“here”** link will redirect you to the web page below. Enter your new password only ONCE in each space as indicated by the arrow below, then click **“Change Password.”** You have successfully changed your password if the status line reads **“Member password has been saved.”** The page will automatically refresh to the MITES homepage. Quickly look for the status line prior to refresh.

The screenshot shows a web browser window with the URL <https://mites.cc/auth/password/update?mH=€>. The page features the MITES logo on the left and a green banner with the text "WELCOME TO MITES 2017!". Below the banner, the text "FIND, EXPLORE AND SHARE THE MITES EXPERIENCE" is displayed. A yellow arrow labeled "STATUS LINE" points to a green dashed circle containing the text "Member password has been saved.". Below this, a yellow arrow labeled "New Password" points to two password input fields. A third yellow arrow points to a green "Change Password" button, which is also circled with a red dashed line.

Congratulations! You have successfully reset your password!